

Use of Cookies

We may use cookies and other identification technologies for record-keeping purposes and to enhance your experience if you choose to visit our websites or our customer's websites

Cookies:

Cookies are small text files stored on a visitor's web browser and applications. Cookies are often used to make web-browsing easier by performing functions such as saving passwords and maintaining lists of personal preferences regarding the use of the website.

Our websites, apps, and Services may use the following types of cookies:

- **Strictly Necessary Cookies** - these cookies are essential to enable you to browse our websites, apps, and Services and use the available features.
- **Performance Cookies** - these cookies collect information about how you use our websites, apps, and Services. For instance, these cookies track which pages you visit most. This data may be used to help optimize our websites, apps, and Services and make it easier for you to navigate within them. These cookies do not collect information that identifies you; all information is aggregated and anonymous.
- **Functionality Cookies** - these cookies allow our websites, apps, and Services to remember choices you make while browsing, such as geographic location and preferences such as text size and fonts. The information collected by these cookies will not personally identify you.

TURNING OFF AND DELETING COOKIES

Most web browsers will provide the option to turn off, or disallow cookies. How you do this depends on the web browser you're using. Instructions for disallowing cookies can usually be found in the browser's 'Help' menu. Note that refusing cookies via your web browser will mean that you are unable to use Live Chat on Greechat website. You will also find that the functionality of many other websites and services will be affected. Cookies can be deleted using your web browser. However, unless they are disallowed they will be re-applied the next time you visit a website.

CONTACT

If you have any further questions, would like any further clarification around our use of cookies or wish to discuss how we are embracing online privacy, please contact us on privacy@greechat.com

COOKIES

Category: Necessary (3)

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
__cfduid	hs-analytics.net	HTTP	1 year
__cfduid	hs-scripts.com	HTTP	1 year
__cfduid	hubspot.com	HTTP	1 year

Category: Preferences (5)

Preference cookies enable a website to remember information that changes the way the website behaves or looks, like your preferred language or the region that you are in.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
__livechat	livechatinc.com	HTTP	3 years
__livechat_lastvisit	livechatinc.com	HTTP	3 years
3rdparty	livechatinc.com	HTTP	Session
recent_window	livechatinc.com	HTTP	Session
main_window_timestamp#	livechatinc.com	HTTP	Session

Category: Statistics (10)

Statistic cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
__utma	greechat.com	HTTP	2 years
__utm.gif	google-analytics.com	Pixel	Session
__utmz	greechat.com	HTTP	Session
__utma	greechat.com	HTTP	2 years
__utmt	greechat.com	HTTP	Session
__utmz	greechat.com	HTTP	6 months
_ga	greechat.com	HTTP	2 years
_gat	greechat.com	HTTP	Session
_gid	greechat.com	HTTP	Session
v.gif	visualwebsiteoptimizer.com	Pixel	Session

Category: Marketing (8)

Marketing cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.

Cookie Name	Provider	Type	Expiry	Purpose
__hssc	greechat.com	HTTP	Session	Your visit +
__hssrc	greechat.com	HTTP	Session	
_hstc	greechat.com	HTTP	2 years	
__ptq.gif	hubspot.com	Pixel	Session	
collect	google-analytics.com	Pixel	Session	
hubspotutk	greechat.com	HTTP	10 years	
IDE	doubleclick.net	HTTP	2 years	
test_cookie	doubleclick.net	HTTP	Session	

Category: Unclassified (11)

Unclassified cookies are cookies that we are in the process of classifying, together with the providers of individual cookies.

COOKIE NAME	PROVIDER	TYPE	EXPIRY
__lc.visitor_id.6051761	greechat.com	HTTP	999 days
__lc_vv	livechatinc.com	HTTP	Session
_vwo_uuid_v2	greechat.com	HTTP	1 year
autoinvite_callback	greechat.com	HTTP	Session
google_experiment_mod	greechat.com	HTML	Persistent
lc_invitation_opened	greechat.com	HTTP	Session
lc_sso6051761	greechat.com	HTTP	999 days
lc_window_state	greechat.com	HTTP	Session
message_text	livechatinc.com	HTTP	Session
notification[status_ping]	livechatinc.com	HTTP	Session
notification[personal_invitation]	livechatinc.com	HTTP	Session